

For Immediate Release

Georgia fire inspectors save time with TradeMaster's MobileEyes™ software and technical support

TROY, Mich. (May 7, 2007) Fire inspectors in Dalton, Georgia, are realizing more benefits than originally anticipated from the recent installation of MobileEyes™, a patent pending software developed by TradeMaster.

“Our initial goal was to simply get away from paper reports,” said Bruce Satterfield, Dalton’s deputy fire chief. “Our inspectors don’t have a secretary, and they were used to handwriting everything.”

MobileEyes™ software runs on a tablet PC and includes handwriting recognition capabilities that make note-taking as easy as writing on a yellow pad. It also gives inspectors the ability to easily access all the required fire inspection and building codes directly through MobileEyes as opposed to carrying multiple three-ring binders into the field or going back to the office to research codes.

As a result, Satterfield explained that their reports are much more professional, because they include the specific code section reference and verbiage so there’s no misinterpretation.

Many of the fire inspections in Dalton, which is known as the “carpet capital of the world,” are focused on heavy commercial and manufacturing as well as other businesses.

“Not only are our reports more professional, but production has increased,” added Satterfield. “Before our inspectors would need an extra day for writing and filing reports—now these are filed automatically.”

The ability to email reports to the building owner as well as print out reports on-site has also been a big time saver.

Satterfield explained that everyone is still learning how to use all of the software's capabilities, but when there is a question, fire inspectors can expect to reach a knowledgeable member of TradeMaster's support team.

"We aren't techies," said Satterfield. "They've helped us with something as simple as creating a report that is formatted and printed out on our stationary."

About TradeMaster, Inc.

TradeMaster, headquartered in Troy, Mich., is a leading provider of technical support software solutions, including MobileEyes™ fire inspection software. The company provides off-the-shelf, user-friendly products not only to fire departments, but also to manufacturing companies that are struggling with equipment downtime and throughput issues. In the manufacturing industry, TradeMaster's tools simplify the repair and maintenance of complex equipment and enable paperless data collection and reporting of ISO, OSHA and inspection data. Customers include global firms such as Ford Motor Company, DaimlerChrysler AG, Delphi Corporation, Merillat, Tower Automotive, Fort Wayne Foundry, Land Rover and Comau Pico. For details about MobileEyes fire inspection software, visit www.mobile-eyes.org, and for information about TradeMaster's manufacturing technical support software, visit www.trademaster.cc.

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